File No. Admin-11042(12)/2/2023-ADMN-ITPO India Trade Promotion Organisation (Administration Division, E-I)

Pragati Maidan, New Delhi 08 November 2023

Engagement of Consultants and Young Professional in ITPO on a Contractual Basis

India Trade Promotion Organisation (ITPO), registered under section 25 of the Company Act, 1956 (now Section 8 of the Companies Act 2013) is a premier trade promotion agency under the aegis of Ministry of Commerce & Industry, Government of India, providing wide spectrum of services to trade and industry and acts as a catalyst for growth of India's trade and commerce.

ITPO invites applications for engagement to the position of Consultant and Young Professional purely on a contractual basis through open market. The eligibility criteria, Work description, Age, Remuneration, Terms and Conditions of engagement etc. are as follows:

1. Eligibility Criteria:

Position & Nos	Educational Qualification and Experience		
Young Professional	<u>Essential</u>		
(Social & Digital	MBA, PG Diploma, Master Diploma, MA, MSc in Media, Public Relations,		
Media	Mass Communication, communications management, media and		
Management),	entertainment, advertising & PR with minimum 60% marks or equivalent		
Business	grade from a government recognized university/institution.		
Development	Desirable		
Department	Minimum 2 year of post-qualification experience in handling social and digital		
(1)	media for an organization.		
Consultant Grade 1	<u>Essential</u>		
(Domestic Markets	MBA/PG Diploma in Management in Marketing with minimum 60% marks		
- Domestic),	or equivalent grade from universities/institutions ranked among the top 30 in		
Business	NIRF ranking (Management ranking of 2023).		
Development	Desirable		
Department	Minimum 5 years of post -qualification experience in marketing strategy,		
(1)	sales, or business development in the MICE industry.		
Consultant Grade 1	Essential		
(Domestic Markets	MBA/PG Diploma in Hotel Management or MSc in Hospitality		
- Bharat	Administration with minimum 60% marks or equivalent grade from		
Mandapam),	government recognized university/institution		
Business	Desirable		
Development	Minimum 5 years of post -qualification experience in marketing strategy,		
Department	sales, or business development in hotel management industry, with minimum		
(1)	2 years of work experience in a hotel facility which has a 5 star or above		
	ranking.		
Consultant Grade 1	<u>Essential</u>		
(International	MBA/PG Diploma in Management in Marketing or International Business		
Markets), Business	with minimum 60% marks or equivalent grade from universities/institutions		
Development	ranked among the top 30 in NIRF ranking (Management ranking of 2023).		
Department	Desirable		
(2)	Minimum 5 years of post -qualification experience in marketing strategy,		
	sales, or business development in the MICE industry.		

Consultant Grade 1	Essential				
(Customer	MBA/PG Diploma in Management in Marketing or International Business				
Relationship	with minimum 60% marks or equivalent grade from universities/institutions				
Manager),	ranked among the top 30 in NIRF ranking (Management ranking of 2023).				
Business	Desirable				
Development	Minimum 5 years of post -qualification experience in customer relationship				
Department	management, marketing, sales, or business development in the MICE industry.				
(1)	management, marketing, sures, or susmess development in the 1411-22 maistry.				
Consultant Grade 1	Essential				
(Sector expert -	MBA/PG Diploma in Management in Marketing with minimum 60% marks				
Food & Beverage),	or equivalent grade from universities/institutions ranked among the top 30 in				
Business	NIRF ranking (Management ranking of 2023).				
Development	Desirable				
Department	Minimum 5 years of post -qualification experience in marketing strategy, and				
(1)	business development in the food & beverage sector				
	outsiness de velopment in the 100d & beveluge sector				
Consultant Grade 1	Essential				
Consultant Grade 1	<u>Essential</u>				
Consultant Grade 1 (Sector expert -	Essential MBA/PG Diploma in Management in Marketing with minimum 60% marks				
Consultant Grade 1 (Sector expert - Textile), Business	Essential MBA/PG Diploma in Management in Marketing with minimum 60% marks or equivalent grade from universities/institutions ranked among the top 30 in				
Consultant Grade 1 (Sector expert - Textile), Business Development	Essential MBA/PG Diploma in Management in Marketing with minimum 60% marks or equivalent grade from universities/institutions ranked among the top 30 in NIRF ranking (Management ranking of 2023). Desirable				
Consultant Grade 1 (Sector expert - Textile), Business Development Department	Essential MBA/PG Diploma in Management in Marketing with minimum 60% marks or equivalent grade from universities/institutions ranked among the top 30 in NIRF ranking (Management ranking of 2023).				
Consultant Grade 1 (Sector expert - Textile), Business Development Department	Essential MBA/PG Diploma in Management in Marketing with minimum 60% marks or equivalent grade from universities/institutions ranked among the top 30 in NIRF ranking (Management ranking of 2023). Desirable Minimum 5 years of post -qualification experience in marketing strategy, and				
Consultant Grade 1 (Sector expert - Textile), Business Development Department (1)	Essential MBA/PG Diploma in Management in Marketing with minimum 60% marks or equivalent grade from universities/institutions ranked among the top 30 in NIRF ranking (Management ranking of 2023). Desirable Minimum 5 years of post -qualification experience in marketing strategy, and business development in the textile sector				
Consultant Grade 1 (Sector expert - Textile), Business Development Department (1) Consultant Grade 1	Essential MBA/PG Diploma in Management in Marketing with minimum 60% marks or equivalent grade from universities/institutions ranked among the top 30 in NIRF ranking (Management ranking of 2023). Desirable Minimum 5 years of post -qualification experience in marketing strategy, and business development in the textile sector Essential				
Consultant Grade 1 (Sector expert - Textile), Business Development Department (1) Consultant Grade 1 (Sector expert -	Essential MBA/PG Diploma in Management in Marketing with minimum 60% marks or equivalent grade from universities/institutions ranked among the top 30 in NIRF ranking (Management ranking of 2023). Desirable Minimum 5 years of post -qualification experience in marketing strategy, and business development in the textile sector Essential BSc/BTech with minimum 60% marks or equivalent grade from AICTE				
Consultant Grade 1 (Sector expert - Textile), Business Development Department (1) Consultant Grade 1 (Sector expert - Electronics),	Essential MBA/PG Diploma in Management in Marketing with minimum 60% marks or equivalent grade from universities/institutions ranked among the top 30 in NIRF ranking (Management ranking of 2023). Desirable Minimum 5 years of post -qualification experience in marketing strategy, and business development in the textile sector Essential BSc/BTech with minimum 60% marks or equivalent grade from AICTE accredited university/institution and MBA/PG Diploma in Management in				
Consultant Grade 1 (Sector expert - Textile), Business Development Department (1) Consultant Grade 1 (Sector expert - Electronics), Business	Essential MBA/PG Diploma in Management in Marketing with minimum 60% marks or equivalent grade from universities/institutions ranked among the top 30 in NIRF ranking (Management ranking of 2023). Desirable Minimum 5 years of post -qualification experience in marketing strategy, and business development in the textile sector Essential BSc/BTech with minimum 60% marks or equivalent grade from AICTE accredited university/institution and MBA/PG Diploma in Management in Marketing with minimum 60% marks or equivalent grade from top 30 NIRF				
Consultant Grade 1 (Sector expert - Textile), Business Development Department (1) Consultant Grade 1 (Sector expert - Electronics), Business Development	Essential MBA/PG Diploma in Management in Marketing with minimum 60% marks or equivalent grade from universities/institutions ranked among the top 30 in NIRF ranking (Management ranking of 2023). Desirable Minimum 5 years of post -qualification experience in marketing strategy, and business development in the textile sector Essential BSc/BTech with minimum 60% marks or equivalent grade from AICTE accredited university/institution and MBA/PG Diploma in Management in Marketing with minimum 60% marks or equivalent grade from top 30 NIRF (Management ranking of 2023) university/institution				
Consultant Grade 1 (Sector expert - Textile), Business Development Department (1) Consultant Grade 1 (Sector expert - Electronics), Business Development Department	Essential MBA/PG Diploma in Management in Marketing with minimum 60% marks or equivalent grade from universities/institutions ranked among the top 30 in NIRF ranking (Management ranking of 2023). Desirable Minimum 5 years of post -qualification experience in marketing strategy, and business development in the textile sector Essential BSc/BTech with minimum 60% marks or equivalent grade from AICTE accredited university/institution and MBA/PG Diploma in Management in Marketing with minimum 60% marks or equivalent grade from top 30 NIRF (Management ranking of 2023) university/institution Desirable				

Note: The period of Ph.D./Research/Fellowship/Internship will not be counted as an experience.

2. Work Description:

Position	Work Description		
Young	1. Create high quality content for social and digital media (such as LinkedIn,		
Professional	Instagram, Facebook, website, marketing emails) and ensure a strong		
(Social & Digital	brand ITPO is built (increase in brand visibility) including events at Bharat		
Media	Mandapam.		
Management),	Create a comprehensive digital marketing plan for each event including		
Business	plan for marketing and branding for pre-vent, during event and post event		
Development	activities.		
Department	3. Ensure followers are doubled on all social and digital media platforms by		
	increasing visibility through regular activities.		
4. Using media analytics, analyze inputs and create strategy and branding activities, customer satisfaction and understand			
5. Stay up to date on current trends and social media algorithms.			
	Extensive research to identify emerging trends and suggest strategies in		
	line with the organization's vision.		
	6. Conduct competitor analysis, identify key gaps and areas of improvement.		
	7. Create SOPs for all Social & Digital Media related processes.		
Consultant Grade	1. Conduct market research and identify business opportunities for growth,		
1 (Domestic	potential revenue streams and business threats for domestic fairs and		
Markets -	exhibitions.		

Domestic), Business Development Department 3. 4. 5. 6. 7. 8. 9. 10. 11. Consultant Grade 1 (International Markets), 2.

- 2. Stay updated on the market trends and competitors, to identify, and develop the organization's unique selling propositions and differentiators, to target strategic growth opportunities to increase business in domestic fairs and exhibitions.
- 3. Ensure collaborations and alliances with trade promotion organizations and industry bodies that create mutually beneficial opportunities for the organization, and build and maintain strong, long-lasting customer relationships.
- 4. Attending other fairs and exhibition, and conduct gap analysis and provide feedback on current market and creative trends.
- 5. Create and regularly update online database of exhibitors, vendors for increasing presence and reach of existing fairs and exhibitions.
- 6. Collaborate with other departments to share requisites with them such as Media, IT, Event Management.
- 7. Ensure usage of CRM systems for effective recording, analysis and decision making.
- 8. Develop and sustain client relationships with key accounts.
- 9. Revenue realization by achieving the set target within the given time frame.
- 10. Create SOPs for all domestic fairs/exhibitions/events related processes.
- 11. Organize venue visit for organizers.

Consultant Grade 1 (International Markets), Business Development Department

- 1. Conduct market research and identify business opportunities for business growth (fairs, exhibitions) on an international scale.
- 2. Identify and target key markets, industries, and potential clients to attract international fairs, exhibitions, and trade shows.
- Stay updated on market trends, identify strategic growth opportunities to increase business, create a brand ITPO in the international market and identify and develop the organization's unique selling propositions and differentiators.
- 4. Acting as relationship managers for international fairs and exhibitions.
- 5. Attending other fairs and exhibition, and conduct gap analysis and provide feedback on current market and creative trends.
- 6. Work closely with foreign embassies in India, Indian missions abroad and international trade promotion bodies and other similar associations to bring exhibitions, and fairs to ITPO.
- 7. Collaborate with other departments to share requisites with them such as Media, IT, SOPs, Event Management.
- 8. Create and regularly update online database of exhibitors, vendors for increasing presence and reach of existing fairs and exhibitions.
- 9. Ensure usage of CRM systems for effective recording, analysis and decision making.
- 10. Develop and sustain client relationships with key accounts.
- 11. Revenue realization by achieving the set target within the given time frame.
- 12. Create SOPs for all international fairs and exhibition related processes.
- 13. Organize venue visit for the organizers.

Consultant Grade 1 (Customer Relationship Manager), Business Development Department

- 1. Build and maintain strong, long-lasting relationships with clients through regular communication, meetings, and interactions.
- 2. Oversee and manage customer accounts, handle queries, and resolve customer concerns, and issues in a timely and effective manner, ensuring customer satisfaction.
- 3. Stay updated on the facility and the services being provided, ensuring the ability to offer relevant solutions.
- 4. Identify opportunities to expand the relationship with existing customers by promoting additional information that align with their needs.

	Gather feedback from customers to understand their experiences and					
	5. Gather feedback from customers to understand their experiences and relay this information to relevant divisions for					
		-				
	necessary improvement measures.					
	6.	Generate reports and analyze customer data to identify trends and				
	7	opportunities for improvement in customer satisfaction.				
	7.	Collaborate with other business development division to align strategies				
		and initiatives that are customer centric.				
	8.	Create SOPs for all customer relationship desk related processes.				
Consultant Grade	Conduct comprehensive market research to identify trends, opportunities,					
1 (Sector expert -		and potential competitors within the food & beverages (F&B) sector, and				
Food &		curate new events in the F&B sector.				
Beverage),	2.	Develop and implement a strategic business development plan for the F&B				
Business		sector.				
Development	3.	Establish and maintain relationships with key stakeholders, including				
Department						
	4.	Curate sector-focused events, fairs or exhibitions targeting the F&B				
		industry to achieve revenue augmentation for ITPO.				
	5.	Develop and manage budgets for business development in the F&B sector.				
	6.	Provide regular reports and analysis on business development activities,				
		sales performance, and ROI to develop the F&B vertical for ITPO.				
	7.	Prepare analytics and reports analyzing the current trends in the F&B				
	'	Sector.				
	8.	Create SOPs for all F&B sector vertical related processes.				
		Organize venue visit for organizers.				
Consultant Grade	1.	Conduct comprehensive market research to identify trends, opportunities,				
1 (Sector expert -	1.	and potential competitors within the textile sector, and curate new events				
Textile), Business		in the textile sector.				
	2.					
Development	۷.	Develop and implement a strategic business development plan for the textile sector.				
Department	2					
	3.	Establish and maintain relationships with key stakeholders, including				
		event organizers and industry associations.				
	4.	Curate sector-focused events, fairs or exhibitions targeting the textile				
	_	industry to achieve revenue augmentation for ITPO.				
	5.	Develop and manage budgets for business development in the textile				
	_	sector.				
	6.	Provide regular reports and analysis on business development activities,				
		sales performance, and ROI to develop the textile vertical for ITPO.				
	7.	Prepare analytics and reports analyzing the current trends in the textile				
		Sector.				
	8.	Create SOPs for all textile sector vertical related processes.				
	9.	Organize venue visit for organizers.				
Consultant Grade	1.	Conduct comprehensive market research to identify trends, opportunities,				
1 (Sector expert -		and potential competitors within the Electronics sector, and curate new				
Electronics),		events in the Electronics sector.				
Business	2.	Develop and implement a strategic business development plan for the				
Development		Electronics sector.				
Department	3.	Establish and maintain relationships with key stakeholders, including				
,		event organizers and industry associations.				
	4.	Curate sector-focused events, fairs or exhibitions targeting the Electronics				
		industry to achieve revenue augmentation for ITPO.				
	5.	Develop and manage budgets for business development in the Electronics				
		sector.				
6. Provide regular reports and analysis on business development						
	0.	sales performance, and ROI to develop the Electronics vertical for ITPO.				
	l	performance, and real to develop the Biochomics volumn for 111 O.				

- 7. Prepare analytics and reports analyzing the current trends in the Electronics Sector.
 - 8. Create SOPs for all Electronics sector vertical related processes.
 - 9. Organize venue visit for organizers.

3. Age Limit and Remuneration:

Position	Age Limit (as on closing date of application)	Consolidated monthly remuneration (subject to statutory deductions)
Young Professional (Social & Digital Media Management), Business Development Department	32	Rs. 60,000/-
Consultant Grade 1 (Domestic Markets - Domestic), Business Development Department Consultant Grade 1 (Domestic Markets -		
Bharat Mandapam), Business Development Department Consultant Grade 1 (International Markets), Business Development Department		
Consultant Grade 1 (Customer Relationship Manager), Business Development Department	40	Rs. 1,40,000/-
Consultant Grade 1 (Sectoral expert - Food & Beverage), Business Development Department		
Consultant Grade 1 (Sectoral expert - Textile), Business Development Department		
Consultant Grade 1 (Sectoral expert - Electronics), Business Development Department		

4. Terms and Conditions:

- i. ITPO reserves the right to cancel the advertisement and/or the selection process at any stage without assigning any reason.
- ii. Applications are invited only from Indian citizens who fulfill above mentioned eligibility criteria. The number of position is tentative and may increase or decrease depending on the requirement.
- iii. Candidates belonging to SC/ST/OBC/PwBD and women candidates are encouraged to apply.
- iv. Fulfilment of conditions of essential qualification and experience etc. shall not necessarily entitle any applicant to be called for further process of engagement. In case of the large number of applicants, ITPO reserves the right to shortlist applicants in any manner as may be considered appropriate by the Competent Authority and no reason for rejection shall be communicated in any case. The applicant should, therefore, mention all qualifications and experience (supported by relevant documents) over and above the minimum qualifications in the application form.
- v. The selection shall be made from the open market in accordance with the extant guidelines and the decision of ITPO in all matters regarding eligibility, selection and

- posting will be final and binding upon all applicants/candidates. No representation or correspondence will be entertained by ITPO in this regard.
- vi. The engagement will be purely on contractual basis. Consultant/YP shall not be regarded, for any purposes, as being either a 'staff member' of an 'official' of ITPO. Accordingly, nothing within or relating to the Contract shall establish the relationship of employer and employee, or of principal and agent, between ITPO and the Individual Consultant/YP.
- vii. The position is primarily for ITPO HQs located at New Delhi, however, ITPO reserves the right to post the Consultant/YP to any of its Regional Offices.
- viii. The engagement as Consultant/YP is subject to verification of documents relating to educational qualification and experience. If any information/document/declaration submitted by Consultant/YP is found false/wrong at any stage, his/her engagement will be terminated immediately and appropriate action will be taken against him/her as per rules.
- ix. The Consultant/YP will be required to submit a police verification report from their concerned police station and also submit a medical-cum-fitness certificate issued by any authorised Medical Practitioner prior to his/her engagement. In case the police verification is received as negative, the contract of Consultant/YP shall cease to exist with immediate effect without any notice
- x. <u>Tenure</u>: The period of engagement would commence from the date of joining at ITPO and shall be initially for a period of one year, however, ITPO reserves the right to curtail the period. The period is extendable on yearly basis up to maximum period of 3 years, subject to performance evaluation of the Consultant/YP and need of the organisation. The period of engagement as Consultant/YP will not confer any claim or right for subsequent engagement/employment with ITPO or any other Government Department at a later date.
- xi. The engagement can be terminated at any time by ITPO by giving 30 days' notice or remuneration in lieu thereof. Similarly, the Consultant/YP may also resign after giving 30 days' notice or remuneration in lieu of that notice. The Consultant/YP shall be expected to conduct himself/herself in accordance with the rules and regulations of the ITPO and Government of India. He/she will be expected to demonstrate high moral character, honesty, integrity, secrecy of office and utmost dedication to work while discharging his/her duties. In case his/her services are not found satisfactory or found to be in conflict with the interest of the ITPO/Government of India or at any stage in event of a serious failure to perform the task assigned, negligence of duties, unauthorised absence or of failure to observe any standards of conduct, his/her services will be terminated immediately, without any notice period or compensation.
- xii. The Consultant/YP shall be solely responsible for taking out and for maintaining adequate insurance required to meet any of his/her obligations under the Contract, as well as for arranging, at the YP's sole expense, such as life, health and other forms of insurance as the Consultant's/YP's may consider to be appropriate to cover the period during which the Consultant/YP provides services under the Contract.
- xiii. Working Hours: Working Hours shall normally be from 10.00 AM to 06.00 PM (based on the biometric attendance registered by the Individual Consultant/YP) during week days including half an hour lunch break in between. However, in exigencies of work, Consultant/YP may be required to sit late and may also be called on Saturday/Sunday and other holidays.
- xiv. <u>Leave</u>: Consultant/YP will be eligible for 12 days Casual leave in a calendar year, on pro rata basis as one leave per month. Consultant/YP may avail leave subject to the prior written approval of the controlling officer. Un-availed leave cannot be carried

- forward to the next calendar year. Further, leave up to one month can be considered without remuneration with the prior approval of controlling Officer and Head of the Department (HoD). Female Consultant/YP will be eligible for maternity leave as per the Maternity Benefit (Amendment) Act, 2017 issued by Ministry of Labour & Employment vide letter No. S-36017/03/2015-SS-I dated 12th April, 2017.
- xv. Consultant/YP will be governed by the Official Secrets Act, 1923, as amended from time to time and will not disclose to any unauthorised person(s) any information/data that come to their notice during the period of their engagement as 'Consultant/Young Professional' in ITPO. All such information/records/papers/software/emails etc. will be property of ITPO/Government of India.
- xvi. Payment: The Consultant/YP will be paid consolidated monthly remuneration within 7 days after completion of the month (based on the biometric attendance registered by the Individual Consultant/YP) subject to periodic completion of work certified by their respective Controlling Officer and counter signed by the concerned Head of Department (HoD). The Income Tax or any other tax liable to be deducted, as per the prevailing rules will be deducted at the source before effecting the payment, for which ITPO will issue TDS certificates. Goods and Services Tax, as applicable shall be admissible to the Consultant/YP. Consultant/YP shall be liable to pay taxes as applicable. ITPO undertake no liability for taxes or other contribution payable by the Consultant's/YP's on payment made under this contract.
- xvii. No TA/DA shall be admissible for joining the assignment or on its completion. No other facilities like IDA, Perks & Allowances, Accommodation, Residential Phone/Mobile, Conveyance/Transport, Personal Staff, Medical facility, Medical reimbursement, HRA and LTC etc. will be admissible.
- xviii. However, on official tour, the TA/DA will be admissible with the approval of the Competent Authority to Young Professional as to Assistant Manager, ITPO and Consultant as to Deputy Manager, ITPO.
- Title Rights, Copyrights, Patents and Other Proprietary Rights: Title to any equipment xix. and supplies that may be furnished by ITPO to the Consultant/YP for the performance of any obligations under the Contract shall rest with ITPO, and any such equipment shall be returned to ITPO at the conclusion of the contract or when no longer needed by Consultant/YP. Such equipment, when returned to ITPO, shall be in the same condition as when delivered to the Consultant/YP, subject to normal wear and tear, and he/she shall be liable to compensate ITPO for any damage or degradation of the equipment that is beyond normal wear and tear. ITPO shall be entitled to all intellectual property and other proprietary rights, including, but not limited to, patents, copyrights and trademarks with regard to products, processes, inventions, ideas, know-how or documents and other materials which the Consultant/YP has developed for ITPO under the Contract and which bear a direct relation to or are produced or prepared or collected in consequence of, or during the course of, the performance of the Contract, and the Consultant's/YP's acknowledges and agrees that such products, documents and other materials constitute works made for hire for ITPO. Subject to the foregoing provisions, all maps, drawings, photographs, mosaics, plans, reports, estimates, recommendations, documents and all other data (both in soft or hard format) compiled or received by the Consultant/YP under the contract shall be the property of ITPO, and shall be made available for use or inspection by ITPO at reasonable times and in reasonable places, and shall be treated as confidential and shall be delivered only to ITPO authorised officials on completion of work under the Contract.
- xx. <u>Force Majeure and other Conditions</u>: Force majeure as used herein means any unforeseeable and irresistible act of nature, any act of war (whether declared or not),

invasion, revolution, insurrection, or any other acts of a similar nature or force, provided that such acts arise from causes beyond the control and without the fault or negligence of the Consultant/YP. The Consultant/YP acknowledges and agrees that, with respect to any obligations under the Contract that the YP must perform in or for any areas in which ITPO is engaged in, preparing to engage in, or disengaging from any peacekeeping, humanitarian or similar operations, any delay or failure to perform such obligations arising from or relating to harsh conditions within such areas or to any incidents of civil unrest occurring in such areas shall not, in and of itself, constitute force majeure under the contract.

- Audits and Investigations: Each invoice paid by ITPO shall be subject to a postxxi. payment audit by auditors, whether internal or external, of ITPO or by other authorised and qualified agents of ITPO at any time during the term of the Contract and for a period of two (2) years following the expiration or prior termination of the Contract. ITPO shall be entitled to a refund from the Consultant/YP for any amounts shown by such audits to have been paid by ITPO other than in accordance with the terms and conditions of the Contract. The Consultant/YP acknowledges and agrees that, from time to time, ITPO may conduct investigations relating to any aspect of the Contract or the award thereof, the obligations performed under the contract, and the operations of the Consultant/YP generally relating to performance of the Contract. The right of ITPO to conduct an investigation and the Consultant's/YP's obligation to comply with such an investigation shall not lapse upon expiration or prior termination of the Contract. The Consultant/YP shall extend full and timely cooperation with any such inspections, post-payment audits or investigations. Such cooperation shall include, but shall not be limited to, the Consultant's/YP's obligation to make available his/her personal and any relevant documentation for such purposes at reasonable times and on reasonable conditions and to grant to ITPO access to the Consultant's/YP's premises at reasonable times and on reasonable conditions in connection with such access to the Consultant's/YP's personal and relevant documentation.
- xxii. Settlement of Disputes: ITPO and the YP shall use their best efforts to amicably settle any dispute, controversy or claim arising out of the Contract or the breach, termination or invalidity thereof. Any dispute, controversy or claim between the parties arising out of the Contract, or the breach, termination, or invalidity thereof, unless settled amicably, as provided above, shall be referred by either of the parties to the CMD, ITPO for arbitration. The CMD, ITPO may appoint an arbitrator for the settlement of the controversy. Any litigation matters shall be restricted to the jurisdiction of the Delhi courts.
- xxiii. Conflict of Interest: The Consultant/YP shall be expected to follow all the rules and regulations of ITPO and Government of India which are in force. He/she will be expected to display utmost honesty, secrecy of office and sincerity while discharging his/her duties. In case the services of the Consultant/YP are not found satisfactory or found in conflict with the interests of the ITPO/Government of India, his/her services will be liable for discontinuation/termination without assigning any reason.
- xxiv. The Consultant/YP shall not advertise or otherwise make public for the purpose of commercial advantage that it has contractual relationship with ITPO. He/she shall not, in any manner whatsoever, use the name, emblem or official seal of the ITPO/Government of India or any abbreviation of the name of ITPO, in connection with business or otherwise without the prior written permission of the competent authority of ITPO.
- xxv. In General, the Consultant/YP shall neither seek nor accept instructions from any authority external to ITPO in connection with the performance of his/her obligations

under the Contract. The Consultant/YP shall not take any action in respect of its performance of the Contract or otherwise related to its obligations under the Contract that may adversely affect the interests of ITPO, and the Consultant/YP shall perform its obligations under the Contract with the fullest regard to the interest of ITPO. The Consultant/YP warrants that he/she has not and shall not offer any direct or indirect benefit arising from or related to the performance of the Contract or the award thereof to any representative, official, employee or other agent of ITPO. The Consultant/YP shall comply with all laws, ordinances, rules and regulations bearing upon the performance of his/her obligations under the Contract. In the performance of the Contract, the Consultant/YP shall comply with the normal standards of Conduct. Failure to comply with the same is ground for termination of the Consultant/YP for cause.

- xxvi. Prohibition of Sexual Exploitation and Abuse: In the performance of the Contract, the Consultant/YP shall comply with the "Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013". The Consultant/YP acknowledges and agrees that any breach of any of the provisions hereof shall constitute a breach of an essential term of the contract, and in addition to any other legal rights or remedies available to any person, shall give rise to grounds for termination of the Contract. In addition, nothing herein shall limit the right of ITPO to refer any alleged breach of the foregoing standards of conduct to the relevant national authorities for appropriate legal action.
- xxvii. In the unfortunate event of the death, injury or incapacitation while serving ITPO and otherwise during the period of contract, the Consultant/YP or the next of kin will not be entitled to any Compensation or Appointment.
- xxviii. Owning to the requirement in ITPO, a panel shall be drawn which will be valid for a period of one year, extendable to another one year, subject to the approval of CMD, ITPO and can be utilized accordingly. ITPO reserve the right to cancel the panel at any time without assigning any reason.
- xxix. Where the CMD, ITPO is of the opinion that it is necessary or expedient to do so, it may by order and for reasons to be recorded in writing, relax any of the provisions.
- xxx. <u>Jurisdiction</u>: All disputes arising out of and in relation to the contract between the parties herein shall be governed by Laws of India subject to the exclusive jurisdiction of the courts of Delhi only.

General Instructions:

- i. Application will only be accepted as per the Google form. Incomplete or/and unsigned application, without photograph/signature/application not in prescribed format/non-submission of necessary documents and those received after the closing date shall be summarily rejected.
- ii. Duly filled in application form along with photograph of the candidate must be accompanied by:
 - 1. Self-attested copies of Mark sheets, Certificates etc. of 10th, 12th from recognised Board/examining body in chronological order (Secondary/10th onwards).
 - 2. Self-attested copies of Mark sheets, Degree/provisional Degree, etc. of Graduation from recognised University/Institute/examining body in chronological order.
 - 3. Self-attested copies of Mark sheets, Post Graduate Degree/Diploma of Post-Graduation/MBA/PG Diploma from recognised University/Institute/examining body in chronological order.
 - 4. Documents claiming work experience must clearly mention the following:
 - a. Name of the organisation.

- b. Signature of competent authority/issuing authority clearly stating their position/designation in the organisation.
- c. Duration of work experience.
- d. The field in which the applicant has worked or the post held in the establishment.
- e. No Objection Certificate from the current employer.
- iii. If the qualification possessed by the applicant is equivalent to a required degree, then the authority under which it has been so treated must be indicated (with number and date) and its copy should also be attached.
- iv. The responsibility of ensuring genuineness of the certificate lies completely on the applicant by self-attestation. ITPO reserves the right to discard experience certificates which do not provide correct details as mentioned above. Website links could be provided to ascertain genuineness.
- v. The prescribed essential qualifications are the minimum and the mere possession of the same does not entitle applicants to be called for further process of engagement.
- vi. The applicants should note that their candidature at all the stages will be purely provisional, subject to satisfying the prescribed eligibility conditions. If, on verification at any stage, before or after process of engagement, or after selection, it is found that they do not fulfill any of the eligibility conditions; their candidature will be cancelled by ITPO.
- vii. No TA/DA for appearing in the interview, etc. will be paid.
- viii. Selected candidate will be required to produce the original certificates as mentioned in application at the time of joining. Failing to submit the required certificates in original at the time of joining will lead to cancellation of candidature.
 - ix. The applicants are required to fill and submit the Google Form using the link on or before 07.12.2023.

https://forms.gle/58jqfqCdXecm9gFF6

x. <u>Applications received after the closing date/by hand/by post will not be accepted under any circumstances</u>. In case of any query, the applicant may enquire at email Id: itpocareers@gmail.com

Sd/-(Col. Pushpam Kumar, SM) Officer on Special Duty (Administration)